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Make Reservations on the Run with Amtrak Mobile

Passengers Can Now Log On Using Handheld Devices

WASHINGTON — Amtrak today announced the launch of Amtrak Mobile, a revolutionary new service — and a first in the transportation industry — which enables passengers to use any web-accessing mobile device, such as a cell phone or PDA, to instantly connect with the train reservation and information systems of Amtrak.com. Making a reservation or getting information on any Amtrak train is now as easy to do on a PDA or cell phone, as it is from a desktop PC, all without accessing a different URL or registering for the service. Customers simply need to log onto Amtrak.com for access.

With Amtrak Mobile, passengers may view up-to-date train status information and obtain wireless access to key functions available on Amtrak.com using the system's mouse-less navigation feature. This interface for mobile devices is available to BlackBerry®, Treo™, and Pocket PC users as well as through most web-enabled cell phones. In addition, Amtrak Mobile provides users with access to wireless functions not offered by competitors. Currently no airline wireless service offers all of the functions that Amtrak Mobile delivers: reservations, cancellations, travel status, schedules, and the best yet, no need to access a separate URL.

Making the service even more convenient, customers do not need to register for Amtrak Mobile, and there are no special downloads needed to use the service. It may be accessed simply by logging onto Amtrak.com from a PDA or cell phone. The site will recognize that the customer is using a handheld device and automatically connect to the functions available through Amtrak Mobile. From there, a customer may check the status of any train in the Amtrak system, make or cancel a reservation, or sign into their personal profile.

"Getting on-line with Amtrak used to mean being tied to a PC or Mac and for people on the move, it was not an option," said Barbara Richardson, Amtrak's vice president of Marketing and Sales. "What is revolutionary about Amtrak Mobile is that you can be in a cab or subway, go on-line and check schedules, see if a train is on time, or change a reservation — all without any special downloads or registering."

For the millions of cell phone and PDA users in the United States today, Amtrak Mobile will bring even more value to their devices. In the busy Northeast Corridor, where an estimated 30,000 customers travel daily between Washington, New York and Boston, Amtrak Mobile now provides business travelers, in particular, with a valuable resource to make or change travel plans at a moment's notice. This also means even more activity for Amtrak's ever-popular website, which currently accounts for 38 percent of the corporation's sales as customers may now log on from literally any location.

About Amtrak

Amtrak provides intercity passenger rail services to more than 500 destinations in 46 states on a 21,000-mile route system. For schedules, fares and information, passengers may call 800-USA-RAIL or visit Amtrak.com.